



www.vanexcellence.co.uk



**Find out more.
Visit us on stand 5D80, hall 5**

Have confidence in excellent standards of operation with expert advice and guidance
Manage risks to your operation with actions to identify and rectify areas for improvement
Save time and money with member discounts on our range of products and services

Delivering safe, efficient, sustainable logistics

Guide to Van Excellence

There are now more than 3.2 million vans in the UK and they represent one in 10 of all vehicles on our roads. Vans suffer a poor and often unjustified reputation and it is with this in mind that we aim for an industry standard and best practice framework to improve van image by setting good examples.

FTA's Guide to Van Excellence has been specifically designed for organisations that operate vans and who are committed to raising standards across their operation.

As a subscriber to this service you will benefit from:

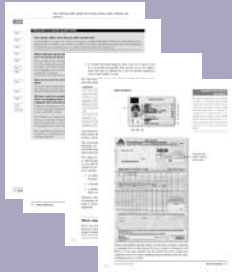
- ✓ improved standards across your operation through expert guidance and support
- ✓ peace of mind that you are effectively managing operating risk
- ✓ cost savings through discounts on other FTA services and products

The guide

A loose leaf A4 folder with easy to use sections containing best practice guidance and information for those tasked with the operation of their van fleet.



Sections include:



Van Excellence Code

Planner

Vehicle condition

Safe working

Vehicle standards

Vehicle administration

Driver licensing

Driver behaviour

Driver compliance

Driver competence

Training

Driver identification

Website

www.vanexcellence.co.uk

A subscriber's section of the website providing access to online information

Enews bulletins

Regular email bulletins to keep you up-to-date with the latest industry developments and news

Telephone advice

Telephone access to our transport advisers, who are on hand to answer any questions you may have

As a subscriber you can also benefit from discounts on other FTA products and services, including:

Vehicle Inspection Services

www.fta.co.uk/vehicleinspection

Accredited, independent and impartial inspections to help ensure you are operating a safe, compliant and efficient fleet.

Tachofta

www.fta.co.uk/tachofta

Digital and analogue tachograph analysis, interpretation and reporting to provide peace of mind for those operating vehicles that fall within drivers' hours and tachograph rules.

Training

www.fta.co.uk/training

Courses for drivers, engineers and supervisory staff covering areas from CPC and Driver CPC to compliance and health and safety.

Consultancy Solutions

www.fta.co.uk/consultancy

Tailor-made solutions to improve the efficiency and day-to-day running of your transport operation. Our services are also renowned for delivering major cost savings.

Seminars and Events

www.fta.co.uk/events

A range of issue-led events, available up and down the country throughout the year, including the highly popular Transport Manager Seminars.

Shopfta

www.shop.fta.co.uk

or call 08717 11 11 11*

A one-stop-shop for all your transport consumables with a regularly expanding range of competitively priced products. Available online, by phone, fax or email.

Van Excellence Scheme

In addition to the Guide to Van Excellence, FTA also offers the opportunity to apply for accreditation to Van Excellence.

Benefits of accreditation include:

- industry and customer recognition for the highest operating levels
- peace of mind in a van fleet that's operating to top industry standards
- increased operating efficiency and safety

How can you become accredited?

Once signed up to the scheme, you will be provided with a set of best practice standards as laid out in the Van Excellence Code. We will then arrange to audit your van operation against the standards of the code. Successful organisations are then accredited for a year, after which a re-audit will take place.

For more information visit

www.vanexcellence.co.uk

or call 08717 11 22 22*



Guide to Van Excellence Application Form

Please complete the application form and return to **Guide to Van Excellence**
Freight Transport Association, Hermes House, St John's Road, Tunbridge Wells, Kent TN4 9UZ
 or for any assistance please call 08717 11 22 22*

Company name _____

Trading names (if any) _____

Address _____

Postcode _____ Membership no (if known) _____

Telephone no _____ Fax no _____

Title _____ First name _____ Surname _____

Job title _____

Direct dial no _____ Mobile no _____

Email address _____

Please contact me with more information on the Van Excellence Accreditation Scheme. Significant savings can be made if you take the Guide to Van Excellence in conjunction with the Van Excellence Accreditation Scheme. Please ask for more details.

Annual subscription fee				
FTA Members	£230.00	hard copy <input type="checkbox"/>	Web only <input type="checkbox"/>	£ _____
non-FTA Members	£460.00	hard copy <input type="checkbox"/>	Web only <input type="checkbox"/>	£ _____
Total				£ _____
VAT				
Transaid donation (to opt out please cross through price) For more information on this charity donation please visit www.fta.co.uk/transaid				£ 10.00
Grand total				

Direct debit (a direct debit form will be sent to you) **1.5% discount with this option**

Cheque enclosed (payable to FTA) £ _____ Credit card £ _____

Credit card no

Card type _____

Start date / Expiry date / Issue no Security no

Please invoice me Purchase order number (if required) _____

I hereby agree to abide by the terms of the Articles of Association of Freight Transport Association Ltd (a copy of which is available on request).

Signature _____ Date _____

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*Calls may be recorded for training purposes